The Knowledge Management Road Map

The Knowledge Management Road Map is a five-step systematic process for generating, collecting, analyzing, synthesizing, and sharing knowledge in global health programs. Equity is a key consideration throughout all steps, as well as in broader KM systems and processes.
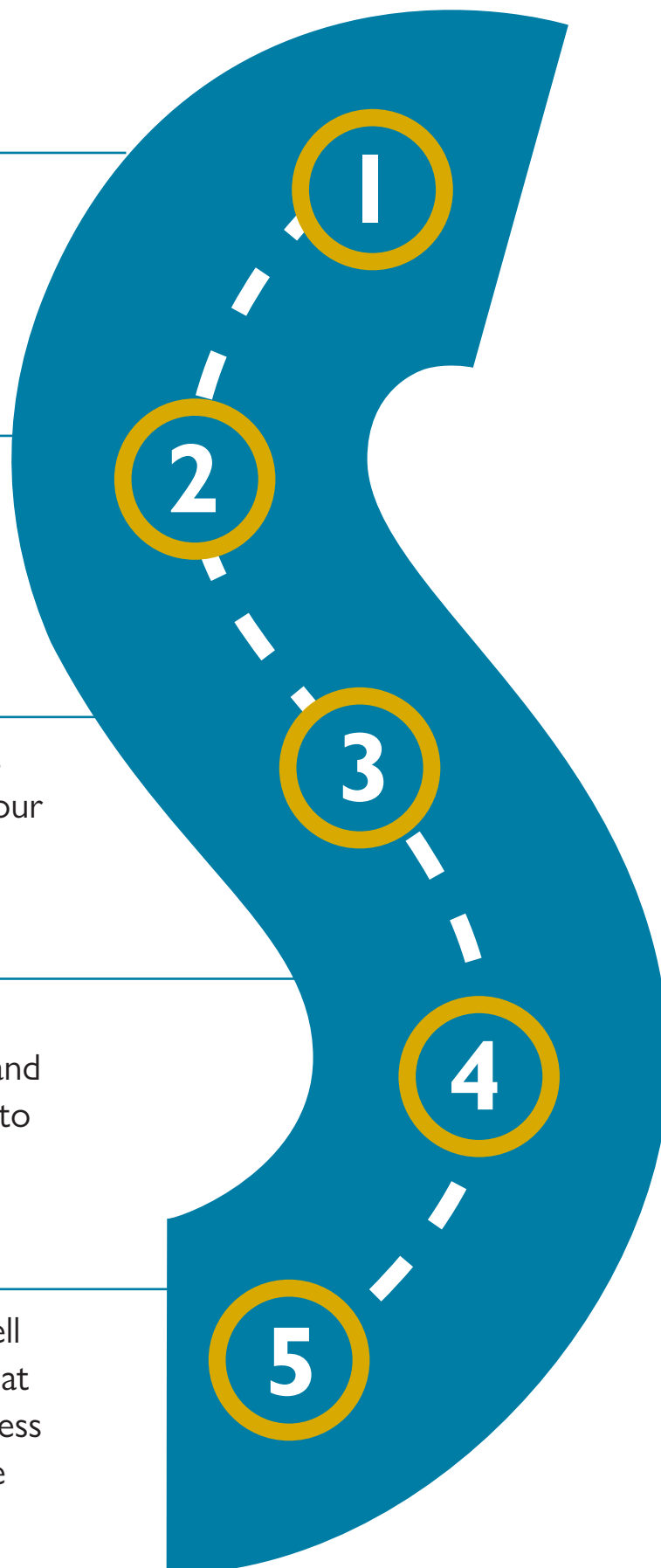
Step 1: Assess Needs to understand the extent of the health program challenge and identify how KM may help solve it

Step 2: Design Strategy to plan how to improve your health program using KM interventions

Step 3: Create and Iterate using new KM tools and techniques or adapting existing ones to meet your health program's needs

Step 4: Mobilize and Monitor by implementing KM tools and techniques, monitoring their effects, and adapting your approaches and activities to respond to changing needs and realities

Step 5: Evaluate and Evolve to explain how well you achieved your KM objectives, identify factors that contributed to or hindered your intervention's success and its impact on program outcomes, and use these findings to influence future programming

For tools and templates to help you implement the Road Map, visit kmtraining.org

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