**Knowledge Management Road Map**

**Step 4: Mobilize and Monitor**

**Sample Agenda**

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| **Agenda** |
| **Time** | **Session and Description** | **Supporting Resources** | **Approximate Time Needed** |
| 12:05–1:05 | Lunch | 60 min |
| 1:05–2:00 | Icebreaker: KM Typologies | Icebreaker Guide  | 55 min |
| 2:00–2:40 | Step 4: Mobilize and Monitor Your KM Intervention | Slides | 40 min |
| 2:40–3:40 | Exercise: Selecting Indicators to Monitor KM Tools and Techniques | Exercise Guide | 60 min |
| 3:40–4:00 | Tea/coffee Break | 20 min |